



## **Epic Link providing access to other Epic organizations using Happy Together Link**

### **What is Happy Together Link?**

Happy Together Link allows you to consolidate various Epic Link accounts from other organizations in one place. Linking your accounts allows you to toggle between organizations using **one log-in** to review patient information from various organizations.

### **Why does this matter?**

If you have access to Epic Link from multiple organizations, using Happy Together should make life easier because you will be able to access all your accounts using one log-in. From the Happy Together Link page, you can switch from one account to another without having to enter your login information again.

### **Does this mean I will always have to open Epic Link through the same organization?**

No! Once your accounts are linked, you can log into any portal you use today and you will have access to all of your Epic Link accounts in one place.

### **Will I be able to see messages from other organizations if I use Happy Together Link?**

YES! Once your accounts are linked, you will be able to easily see whether you have an in-basket message waiting for you in the other organizations systems. You can also see when there are unread messages for each account, so you know whether there are any updates you need to review.

### **Why can't I locate the organization I am looking for?**

If you are unable to locate an organization when you search within Happy Together Link, it could mean that the organization has opted out of using the Happy Together functionality. In that case, you will have to continue to use the portal established by the specific organization without the ability to toggle between organizations in the way described in this FAQ.

### **How do I set up Happy Together Link?**

Use this [job aid](#) to help you link your accounts. The process is easy and organizations can be added/removed as needed using the same process.