

OHIO RISE

OhioRISE launched on July 1, 2022. It is a **specialized managed care program for Ohio Medicaid youth and children with complex behavioral health or multiple system needs**. It is being managed by Aetna. Members who are eligible and participating with OhioRISE will have an insurance card from their Medical Plan MCO (i.e. CareSource, Molina, UHC, Buckeye) that has an indication they are part of the Ohio Rise program so that behavioral health services rendered as part of OhioRISE can be billed to Aetna. See example below.



Still have questions about Ohio Rise? We are planning an informational webinar for providers in the next few weeks. Details will be shared soon. The webinar is a collaborative effort with the Community Practice Advisory Council (CPAC) at Cincinnati Children’s, Ohio Valley Primary Care Associates (OVPCA), Aetna, HealthVine (HV) Community Engagement, and the Care Management Entities (CME’s) in our 8 county Primary Service Area (HealthVine, LightHouse, and CareStar).

Special note related to HealthVine (HV) patients: For new patient admissions (not already in OhioRISE), HV inpatient admissions may start with HealthVine coverage and transition to OhioRISE once eligibility is determined or for subsequent hospitalizations based on the CANS assessment. More details on eligibility requirements and CANS assessments are in the 6 steps below.

Six Ways You Can Support OhioRISE Implementation

Below are six ways that you can help to support the OhioRISE program today and beyond.



1. Talk to families, youth, and other community partners about OhioRISE.

- [Click here](#) to view the OhioRISE brochure. We encourage you to distribute to youth and their families who you think may benefit from the program. The brochure provides high-level information regarding OhioRISE to help youth and their families understand the program and its major components. Youth and their families will find information about eligibility, covered services, Child

and Adolescent Needs and Strengths (CANS) assessments, how to get more information on OhioRISE, contact information for questions, and more.

- [Click here](#) to view the OhioRISE flyer, which provides comprehensive information on OhioRISE so that community partners have the knowledge necessary to talk to youth and their families regarding the program. The OhioRISE flyer provides supplemental information that is more in-depth than the OhioRISE brochure, including information about the basics of OhioRISE, eligibility, covered services, enrollment, and scheduling a CANS assessment.



2. Facilitate the CANS assessment by referring or providing CANS assessments for children/youth who may need to be assessed for eligibility.

- If you're a certified Ohio Children's Initiative CANS assessor, you can conduct CANS assessments that are used to determine OhioRISE eligibility. Please remember to put the assessment in the [CANS IT system](#), where eligibility will be assessed. If determined eligible, a child/youth's OhioRISE enrollment will be effective on the day their assessment is put into the IT system. Resources for CANS assessors, including information [on billing Medicaid for CANS assessments](#), a [flyer for CANS assessors](#), and a [flyer for young people and families](#) about the CANS and OhioRISE, can be found [here](#).
- If you encounter a child/youth who might benefit from OhioRISE services and supports, you can suggest that they obtain a CANS assessment to assess their eligibility for the program. They can contact their managed care plan's member services line to be referred to a CANS assessor if they have Medicaid managed care, or they can contact the Medicaid Consumer Hotline at 800-324-8680 (TTY: 800-292-3572) to be provided with a list of local CANS assessors.



3. Participate in a Child and Family Team when requested by a child/youth and family.

- If you provide services to or work with a child/youth enrolled in OhioRISE, you may be asked to be part of their Child and Family Team (CFT). Outreach will come from care coordinators at the OhioRISE CMEs or the OhioRISE plan. [Click here](#) to learn more about a CFT in the OhioRISE CME manual.



4. Leverage the CFT process and child- and family-centered care plan (CFCP) when serving and working with children and youth enrolled in OhioRISE.

- You can coordinate and align your services and work with an OhioRISE enrollee through the CFT process. For example, your treatment plan can inform the CFCP, and the CFCP can help you do your work too.

- [Click here](#) to learn more about the CFT process and CFCP in the recorded Module 2 OhioRISE community and provider training or [click here](#) to access the training deck.
- [Click here](#) to learn more about a CFT in the OhioRISE CME manual.



5. Provide treatment services and natural supports to OhioRISE-enrolled children and youth.

- We're all working together to build a strong network of behavioral health service providers and natural supporting partners who can help young people enrolled in OhioRISE.
- If you'd like to provide Medicaid-billable behavioral health services to children and youth enrolled in OhioRISE, [click here](#) to access OhioRISE provider enrollment and billing guidance.



6. Build relationships with Aetna, the OhioRISE Plan, and your local OhioRISE Care Management Entities (CMEs) – you'll be working together to serve young people enrolled in OhioRISE.

- In addition to establishing key points and methods of contact, you can help Aetna and the CMEs understand current and desired community capacity for services and supports to help children and youth in OhioRISE.
- [Click here](#) to view the OhioRISE CMEs page of the OhioRISE webpage. You will find the contact information of the OhioRISE CME serving your geographic area under the "CME Contact Information" tab.
- You can contact Aetna's OhioRISE Provider Experience Help Line at 833-711-0773.